FY 20



Annual Report



4025 Chestnut Street, First Floor Philadelphia, PA 19104 www.councilforrelationships.org

Dear Supporters:

2020 will certainly be a year to remember for all institutions and all of us individually.

Last November – in the first half of Fiscal Year 2020 – as we celebrated Steve Treat's retirement so enthusiastically, we could not foresee what was to come in the spring.

When the pandemic hit in mid-March, Council for Relationships therapists and psychiatrists migrated from holding almost every session in person to seeing all clients online. Fortunately, we had developed Online Therapy services in 2018. Our interns – from the Master's Program offered in partnership with Thomas Jefferson University and our Post Graduate Certificate Programs – also moved to seeing clients virtually, in addition to attending classes online.

With the significant change, Council experienced a decrease in our overall clients served, with about 5,400 clients in FY2020. However, we experienced an increase in the number of therapy sessions provided compared to FY2019, with a total of 39,500. Clearly the need for high-quality therapy is great.

We have been pleased to undertake efforts to provide care to more people in this very challenging time. Council launched the *Council Cares for the Community Fund* with two components: *The Those Who Care for the Community Initiative* and *Low-Fee Therapy Services Expansion*. We appreciate the opportunity to offer free or low-fee therapy services to so many people who have been disproportionately affected by COVID-19.

The calls for racial justice amid the senseless loss of so many Black lives – including George Floyd's – have prompted us to carefully examine the cultural humility of all we do. Having formed an internal working group and planned professional development workshops addressing racial trauma, we are starting the Racial Equity in Therapy initiative to ensure that we are providing high-quality therapy appropriately, particularly to people of color, who have endured systemic racism for centuries.

Council's other work has carried on throughout FY2020. Veterans and their family members attended therapy sessions through Operation Home and Healing. Women's Psychological Health Services has provided care uninterrupted. The Transcending Trauma Project's quest to apply its valuable lessons learned to other communities continues.

We thank all of you for your support in providing high-quality therapy to all in need in our region – something needed now more than ever,

Duri

Dave Bricker Board Chair

h ol-

Deb D'Arcangelo CEO

In FY2020 we had the opportunity to thank two people who have contributed to Council's future sustainability in their own way:

Patti Owens finished three years as Board Chair, as well as six years on the Board, on June 30th. She has been an amazing leader for Council and it is wonderful to have her as our Immediate Past Board Chair.

Steve Treat has retired after a 37-year career at Council having served as a staff therapist, trainer, and CEO. Steve's dedication, compassion, and leadership helped Council grow and provide the breadth of services it does today. As we said at the November 9th celebration, we cannot thank him enough for all he's done to help us provide care to so many people.





COUNSELING

Our therapists, psychiatrists, and supervised interns provide individual, couple, family, and group therapy to more than 5,000 people each year at Council's 10 offices, 15 partner locations, and via online therapy.

EDUCATION

We train the next generation of clinicians through our Post Graduate Certificate Programs in Marriage and Family Therapy, Congregational and Family Systems, and Sex Therapy; the Couple and Family Therapy Master's Degree Program in partnership with Thomas Jefferson University; and our continuing education workshops for behavioral health professionals.

RESEARCH

Part of our mission is to advance the behavioral health field through research. The Transcending Trauma Project, Community Partnerships Initiative, and Operation Home and Healing incorporate research that advances the behavioral health field in the areas of trauma treatment, working with marginalized communities, and understanding of military culture.

2020 HIGHLIGHTS



Online Therapy Program

COVID-19 changed our lives, but Council was uniquely positioned to rise to the occasion and help others in their time of need. Council had already implemented online therapy prior to the pandemic, so we were able to seamlessly provide services to our clients when online become the only option.



Those Who Care for the Community Initiative

Council quickly pivoted during the pandemic. In April we launched the *Those Who Care for the Community Initiative* to provide free and low-fee counseling to healthcare providers and other essential workers responding to the COVID-19 outbreak in Pennsylvania and New Jersey.



Expansion of Low-Fee Therapy Services

Council has expanded its *Low-Fee Therapy Services Program* in response to an increase in requests since the onset of the COVID-19 crisis. While many have felt an increase in stress and anxiety because of the pandemic, they may not have many resources to pay for services. While these therapy services are provided on a sliding scale by closely supervised interns, the program has been expanded during the pandemic to include staff therapists in the provision of services.



Steve Treat Tribute Dinner

On November 9, 2019, Steve Treat was honored at an event which paid tribute to his remarkable career, and where he received the Dr. Emily Hartshorne Mudd Award. Almost 375 guests gathered to celebrate Steve and hear tributes from Council Leadership as well as Steve's family, friends, and colleagues. The event raised more than \$550,000 for Council's work with underserved communities.

WORK WITH UNDERSERVED COMMUNITIES

Council Cares for the Community. This phrase is in our DNA. In addition to our *Low-Fee Therapy Services Program*, our work with underserved communities includes the following programs, which helped more than 1,400 people in Fiscal Year 2020.



Community Partnerships Initiative

Council provides free counseling services through on-site partnerships with 15 organizations that serve individuals and families experiencing homelessness, children living in economically challenged neighborhoods, and immigrants and refugees. During the pandemic we have transitioned to serving partners remotely as possible.



Operation Home & Healing

Operation Home and Healing (OHH) provides counseling by specially trained therapists for Veterans, active service members, and their families. Military cultural competency training is also offered to behavioral healthcare providers at Council and in the region, so that even more Veterans, active service members, and their loved ones will benefit from therapy that is most effective for them. OHH is the Philadelphia-based organizational partner of the nationally renowned Headstrong program.



Transcending Trauma Project

Established in 1991, the Transcending Trauma Project (TTP) examines the effects of trauma on three generations of Holocaust survivor families. TTP's insights into systemic transference of trauma are more essential now than ever. Methods developed to help families build resilience have potentially enormous impact for other populations including, but not limited to: economically disadvantaged and other underserved communities; refugees, immigrants, and other displaced populations; families caught in an intergenerational cycle of poverty; individuals who have experienced incarceration and their family members; and individuals coping with the economic, emotional, and psychological impacts related to the COVID-19 pandemic.

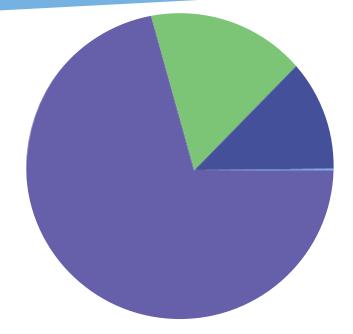


Racial Equity in Therapy

Council is committed to ensuring that cultural humility is at the core of the services we provide and that we foster an environment of diversity, equity, and inclusion. We believe that addressing mental health issues can help create a more just society. To that end, we are offering professional development workshops addressing racial trauma and the effects of systemic racism through therapy, as well as launching a pilot project to increase equity in the provision of therapy to and by people of color.

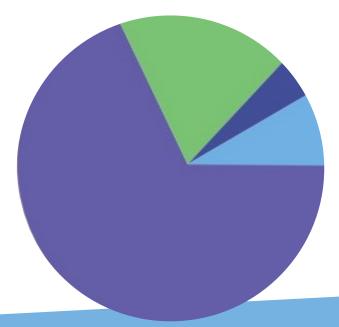
FINANCIALS Fiscal Year 2020

July 1, 2019 - June 30, 2020



REVENUE

Clinical	\$4,135,000
Education and Training	\$910,000
Contributions	\$783,000
Other Income	\$9,000
Total Revenue	\$5,837,000



EXPENSES

Clinical	\$3,932,000
Education and Training	\$1,054,000
Fundraising and Marketing	\$352,000
Management and General	\$443,000
Total Expenses	\$5,781,000

Our Work in FY2020

Quality therapy services for all, regardless of ability to pay.

LOW AND NO FEE THERAPY

1,400

More than 1,400 clients received low or no fee services

673

1/4

Free therapy sessions on-site at 15 partner organizations

clients received low or no fee therapy services

OPERATION HOME AND HEALING

Veterans, active military members, and their families received services

5,361 total clients served

231

39,451 hours of counseling

ON-SITE COMMUNITY PARTNERS

Acts Christian Transitional Services

Boys' Latin Charter School

Concilio

Eliza Shirley House

HELP Philadelphia

HMS School for Children with Cerebral Palsy

> Homefront Family Services

Mastery Charter School

Mothers' Home

Nationalities Service Center

People's Emergency Center

Philadelphia Interfaith Hospitality Network

> Project HOME Red Cross House

Southwark School

OTHER PARTNERS

Focus on Fathers/ Health Promotion Council

> Supervision To Aid Re-Entry

Our Supporters in FY2020

We are grateful for the support of the following donors:

ORGANIZATIONS

Amazon Smile Foundation Ardmore Rotary Foundation Austelle Foundation Boys' Latin of Philadelphia Bryn Mawr Rotary Club Bryn Mawr Trust Christ Church Philadelphia Consortium, Inc. Hilda and Preston Davis Foundation Dilworth Paxson LLP The Eustace Foundation First Systems and Resources, Inc. FlvnnO'Hara Uniforms Four Seasons Produce Germantown Jewish Centre Gesu School The Daniel B. and Florence E. Green Foundation The Hankin Group JP Morgan Chase Foundation The Department of Psychiatry and Human Behavior, Sidney Kimmel Medical College, **Thomas Jefferson University** Lasko Family Foundation **McCausland Foundation Microsoft Matching Gifts**

The Middleton Counseling Center at Bryn Mawr **Presbyterian Church** Arthur and Gail Morgenstern Family Foundation Network for Good Paul L. Newman Foundation Newmark Knight Frank Optima, Inc. Pennsylvania Trust PhIIRST The Philadelphia Foundation PHL COVID-19 Fund **Putnam Foundation Relay Network** Satell Family Foundation Satell Institute Virginia M. Schirrmeister Trust Serenite Shreiner Tree Care The Snider Foundation SpeakUp! Spring Point Partners LLC S.T.A.R. Sexual Trauma & Recovery Superior Family Office Rotary Club of the Upper Main Line Verizon Foundation The Wharton School

INDIVIDUALS

- Francis and Frances Abbott Enid H. Adler, Esq. William and Marion Alexander Amy Alfred Nancy Ameen and Toby Hoden Anonymous (2) James Ask Harrison Atkinson Eileen Baird Sherry Baker Betsy and Tom Balderston
- Ray and Lauren Baran Hilary Barrett and Robert Sparrow Kimberly Bartlett Lloyd Bashkin Alice and Will Bast Marilyn Baurle James and Carol Beers David Behrend Jonathan Bell Chuck and Martie Bernicker Jessica Berwind
- Joanna Berwind Margaret Billian John and Ann Bland Jil and Bart Blatstein Sarah Block Philip Blumenkrantz Ed Blumstein and Susan Perloff Reid and Jan Blynn Alyse Bodine Christine Bowen Mary Brennan

FY2020 Supporters INDIVIDUALS continued

Ira Brenner, MD Graham Brent and Karen Miller **Dave Bricker** Ira Brind and Stacey Spector **Clint and Cici Brooks** Rev. David W. Brown **Dylan Brown** Elinor and James Buck Deb and Tim Callahan Michael and Jacquie Cardonne Jim and Anne Carino Mae Carlson Drew and Katherine Christiano **Kevin and Cyrene Christine** Pat Ciarrocchi William and Sandra Coffey Howard Cohen and Karen Sztencel Sean Cohn Suzanne and Norman Cohn Family John and Terry Colburn Patricia Connolly Julia and Craig Corelli Sara Corse Sandra and Kenneth Covelman John and Lyn Coyne Dr. Robert Crawford Joe and Kelly Culley Jonathan Cutler Daniel and Inge Damstra Alaina D'Arcangelo Deb D'Arcangelo and Ed Dippold Diane D'Arcangelo Ephi and Lisa Dardashti Dr. Rita DeMaria Nancy DePaul Geoff Dickey Maurine Doggett and Jim Thacker John and Joann Durham

Chelsea Eakin **Charles Ehlers** Gregg and Sandi Epstein Anna May and Tim Feige Bruce and Aeryn Fenton Lisa Formica Susann Fox Deidre and Lyle Frederick **Kilian Fritsch** Stephen and Diane Gadomski David Gallick Nancy Gambescia and Mike Chenet James and Marianne Gannon Phyllis and James Gannon Jeff Gibbard and Erica Chen Lauren Gilchrist Steve Gill Edward Goldberg Bill and Julie Golderer Janet and Joseph Goldblum Sharna Goldseker Susan Neumann Gordon Julie Greenberg Susan and Rob Gretz Catherine Haas David Haas **Duncan Haas** Peter Haas Thomas W. Haas Melissa and Jonathan Habbershon Lee Hamilton and Tom Hartmann Chris and Carol Hanson Dorothy Hanrahan John Hanrahan Doreen Hardy **Elizabeth Harris** Shelley and Steven Harris

Jane Hart **Timothy Hayes Robert Heasley** Jeff and Karen Heft Gary and Connie Hegemier Suzie and Tim Hegemier Rod and Kerry Henkels Dale and Sadie High Nancy Hjelm Rabbi Rick Goldfein and Dr. Bea Hollander Goldfein Jason Hollinger Joshua and Natalie Holmes The Hovey Family Jaime Howard Art and Lisa Howe J. David and Elizabeth C. Hucker Bruce and Cynthia Innis Nancy Isserman and Joel Horwitz Karen and David Ix M Toquaiah Jackson Malcolm Jacobson Mercedes Jacobson and Eric Greenblatt Drs. George and Candace James Andy Johnson and Wendy Axelrod Tac Justi **Ruthy Kaiser** Arlan Kardon Steven Kempf and Patti Noble The Kessler Family Kate Kimbel Arthur Kiron Chase Kneeland Lisa Koblin Paul and Mary Lanken

FY2020 Supporters INDIVIDUALS continued

Janet and Bill Lasko Jay and Deb Levitt Julie and Jerry Levitt Anna Lignell Carol and Michael Lilley George Lilley Jay and Margaret Lippincott Claire Lomax Andrea Lopez **Dorothy Mandelbaum Marjorie Margolies** Michele Marsh The Mazzarelli Family Tom and Ann McBride Mike McGrann Laura and Marc McKenna Henry McNeil Patricia Meyers Sue and Walt Milbourne Karin and Jonathan Miller **Kerstin Miller** Ellen Mishel April Moosbrugger **Timothy Moses** Marlene and Mark Moster Susan R. Moul **Charles Muorah** Stanley Muravchick and Arlene Olson Allison Murray and **Timothy Habbershon** Robert Mygatt Judith Neilson Mary Nixon Sharyl and Robert Overhiser Patti Owens and Jeff Saltz Kathleen Papa Nathaniel Parks Robert L. Perkel, MD Nina Peskin **Colleen Philbin**

Alexandra Pinz David and Alecia Pittinsky Samantha Porter Frederick Putnam Jim and Judy Putnam Louisa Putnam Rosamund Delori Putnam Thomas Putnam David and Lucy Raizman **Ross Rieder** Shelby and Thomas Riley Shirley K. Robinson John and Theresa Rollins Sarah Roth Stephen and Peggy Roth Jeremy and Sarah Rotter Karen and Jim Rowley John Salveson Ann Satterthwaite **Dorothy Scamagas** Karyn L. Scher, PhD **Esther Schlessinger-Mita** Rhonda E. Schnur, MD Stefanie Seltzer **Margaret Shapiro** Iris and Gregory Shea Bruce Shelly Penny and Mitchell Shore Priscilla and Jeffrey Singleton Lindsay and Kate Smith Paula Smith-Benson Arthur RG Solmssen, Jr. and Julia Smith Miriam Solomon **Thomas Spann** Emma Steiner and Joe Leonard William Stewart **Elizabeth Stone** Maureen Stridick

Henry Stursberg Tracey Tannenbaum Eric Tankel Dr. Stephen Treat The Treat Family Peter Trent **Beulah Trey and Steve Masters** Mark and Judith Tykocinski Gary and Nancy Veloric Michael Veloric and **Cindy Haveson Veloric** Michael and Andrea Voehringer Warren and Nancy Voter Rebecca Wall Geoffrev Walsh **Rick and Kathy Warden** Lee and Bill Warden Rabbi Phil Warmflash Lana A. Watkins Laurence and Harriet Weiss Lucy and Mike Weiss Sol Weiss April Westfall Annie Westphal Jake Westphal Jenifer and Jeff Westphal Kyle Westphal Randolph and Nancy Williams Tracy Wood Nancy R. Woods Peter C. Wool William and Kelly Yoh Jacqueline and David Zavitz Anthony and Tonya Zweier

Executive Staff

Deb D'Arcangelo Chief Executive Officer

Howard Cohen Chief Financial Officer

Sara J. Corse, PhD Director of Community Partnerships Initiative

Rita DeMaria, PhD, LMFT, CST Director, Healthy Relationships and Wellness Programs

Bea Hollander-Goldfein, PhD, LMFT Director of Transcending Trauma Project

Nancy Isserman, PhD, MSW Director of Operation Home and Healing

George James, PsyD, LMFT Chief Innovation Officer

Gloria Pugliese, MBA, CAP, CFRE Director of Advancement

Priscilla Singleton, LCSW, LMFT Director of Clinical Standards

Michele Southworth, JD, LMFT Director, Post Graduate Certificate Program

Emma Steiner, MSW, LCSW, MFT Director of Clinical Services

Jane Summers, MD Director, Women's Psychological Health Services

Rebecca Wall Director of Administration

Erica Wilkins, PhD, LMFT Program Director, Couple and Family Therapy Master's Degree Program at Thomas Jefferson University

Board of Directors (Active 7/1/19 - 6/30/20)

Patti Owens Chair

Jim Carino Vice Chair

Dave Bricker Treasurer

Jackie Zavitz Secretary

James Ask

Edward Blumstein

Graham Brent

Rev. David W. Brown

Jeff Gibbard

Karen Ix, LMFT

Steven Kempf

Lisa Koblin

Stanley Muravchick, MD

Robert Perkel, MD

Samantha Porter

Paula Smith-Benson

Judy Tykocinski

Michael Veloric

Lana A. Watkins

Tonya Zweier





LOCATIONS

Blue Bell, PA 790 Penllyn Blue Bell Pike

Bryn Mawr, PA 625 Montgomery Avenue

Exton, PA 317 Exton Commons

Lawrenceville, NJ 2688 Main Street (Route 206)

> **Oxford Valley, PA** 1 Oxford Valley Road

Paoli, PA 219 W. Lancaster Avenue

Philadelphia, PA – Center City 1800 JFK Boulevard

Philadelphia, PA – University City 4025 Chestnut Street

> **Voorhees, NJ** 1000 White Horse Road

Wynnewood, PA 300 East Lancaster Avenue

info@councilforrelationships.org (215) 382-6680 www.councilforrelationships.org

